

# HOW IT WORKS

## CLUB LEVELS & REWARD POINTS

Vernon Rewards has four (4) club levels that players can qualify for based upon the number of base points that are earned during the 12-month Qualification Period which is October 1st through September 30th each year.

### The four levels of Vernon Rewards are:

**PLUS** - 0 to 2,499 Base Points

**PREFERRED** - 2,500 to 24,999 Base Points

**PREMIER** - 25,000 to 124,999 Base Points

**ELITE** - 125,000+ Base Points

## POINTS EARNING

Every time you use your Vernon Rewards card while playing a video gaming machine you earn points at a rate of \$1.00 coin in = 1 base point. Base points do not include any points earned through a multiplier promotion or any manually added points. Points may be redeemed toward purchases of food or hotel stays. Points may also be redeemed for free play when advertised or as part of a special coupon offer. If an account is inactive for twelve (12) full months, any available points will expire. Please be sure to keep your account active with us to ensure your points remain valid.

## HEROES BENEFITS

US Military (active duty and veterans) and First Responders (law enforcement, fire, paramedics, etc.) may receive additional benefits and a special HERO sticker placed on their Vernon Rewards card. Hero benefits will enhance or add to the club member's existing card level benefits in certain aspects (as noted on the benefits chart). To receive the additional benefits, Vernon Rewards members must provide a US Military proof of service (Military ID, VA card, or discharge paperwork are examples of accepted proof) or for First Responders a recent paystub or current employee ID badge. For more information see the Vernon Rewards Club.

# BENEFITS

	PLUS	PREFERRED	PREMIER	ELITE	HEROES
Earn Points on Video Gaming Machines	✓	✓	✓	✓	✓
Redeem Points for Food and Hotel Stay Purchases	✓	✓	✓	✓	✓
Monthly Offers for Free Play, Food, and Hotel*	✓	✓	✓	✓	✓
Eligible for Hot Seat and Earned Entry Drawings	✓	✓	✓	✓	✓
Eligible for Complimentary Hotel Rooms*	✓	✓	✓	✓	✓
Eligible for Email only Special Offers*	✓	✓	✓	✓	✓
Hotel Rack Rate Discount	10%	15%	20%	25%	20%
Discounts at Restaurants**		10%	20%	25%	20%
Birthday Month Free Play Bonus		\$10	\$25	\$50	\$10 added
Birthday Month Food Credit Bonus		\$10	\$25	\$50	\$10 added
Eligible for Card Level Exclusive Events & Promotions		✓	✓	✓	✓
Eligible for Special Offers on Select Holidays					✓
Tier Achievement Free Play Bonus			\$25	\$50	
Priority Service Lines (where offered)				✓	
Second Floor Fitness Room Access				✓	
Hotel Pool Access (without Hotel stay)				✓	
Eligible for Personal Casino Host (based on play, not automatic)			✓		
Assigned Personal Casino Host				✓	

\*Based on play.

\*\*Restrictions may apply. Not applicable to alcohol purchases.

# REWARDS PROGRAM RULES

1. Must be 18 years of age or older to participate.
2. Excluded/evicted patrons may not participate in the Vernon Rewards program. Any member who becomes excluded after they have been a member and accrued benefits shall forfeit those benefits.
3. The following individuals may not apply for nor receive a Vernon Rewards account/card: employees of Vernon Downs or Tioga Downs, any individual licensed by the New York State Division of the Lottery, any individual holding a Video Lottery License, any individual licensed by the New York State Racing and Wagering Board as an on-ground employee at Vernon Downs, or any member, officer, or employee of the New York State Gaming Commission. Immediate family members residing in the same household of any of the aforementioned individuals are also excluded from participating in the Vernon Rewards program.
4. Must provide a valid state or federal government-issued photo identification in order to join. A valid ID is required for all Vernon Rewards card transactions. Reprinted membership cards, account changes, and redemptions will not be made/issued without proper photo identification.
5. Membership is not transferable and program benefits may not be transferred or combined with any other program or promotion.
6. Membership in the Vernon Rewards program is free and is a privilege granted by Vernon Downs Casino Hotel that may be cancelled or revoked at any time.
7. It is the member's responsibility to make sure they are using their Vernon Rewards card and that the card is inserted and reading accurately while gaming. Any play accumulated without the card properly inserted into a gaming device will not generate points or rewards.
8. Redemption of points is subject to verification by management. Points are void if received in an improper manner.
9. Any point discrepancies must be brought to the attention of a Vernon Rewards Club representative immediately. Vernon Downs Casino Hotel may, at its sole discretion, adjust any point balance due to equipment malfunction, operational errors, or for any other reason deemed unintentional on the part of the member.
10. Points on accounts will expire and be removed after twelve (12) months of inactivity on the account.
11. Vernon Downs Casino Hotel reserves the right to amend or modify program rules and benefits without notice.
12. Vernon Rewards membership may be revoked, cancelled, or denied at any time without notice at the discretion of Vernon Downs Casino Hotel management.
13. Vernon Downs Casino Hotel reserves the right to change or cancel the Vernon Rewards program and/or any other promotion/offer at any time.
14. In the event of any dispute, decisions of management will be final. Management reserves all rights.